verizon wireless

quick reference guide

WELCOME TO VERIZON WIRELESS

▶ WELCOME AND THANK YOU FOR CHOOSING VERIZON WIRELESS

You're now connected to the nation's largest, most reliable wireless network, covering more cities, towns and places than anyone else. This guide will help you understand your phone and all the things you can do with it.

For more details, please refer to the User Guide. If you ever have any questions and would like to access an online Q&A, please visit us online at verizonwireless.com and check out How to Use Your Phone.

Don't forget to give the enclosed CD a whirl to see all the great things your new device and service can do. You'll also get a glimpse of all that Verizon Wireless has to offer.

▶ WITH VERIZON WIRELESS, YOU WILL ENJOY THE BENEFITS OF OUR WORRY-FREE GUARANTEE℠

1. You'll enjoy the largest, most reliable nationwide network.

2. You have the option to change to any qualifying price plan or airtime promotion at any-time. Note: You won't pay any additional fees to change plans. Some price plans require-specific equipment. You become eligible to take advantage of equipment upgrades at

promotional pricing during the last two months of your contract period. If you're not upgrading equipment within the final two months of your contract, you may have to pay full retail price. Promotional offers will require an extension of your customer agreement.

3. If you ever have a problem, it becomes our problem the first time you call. No runarounds, no hassles. If your issue can't be resolved during the course of your first call, we'll take the responsibility of getting back to you with an answer.

4. You can get a free phone every two years with New Every Two®. Sign up for and maintain two years of service on a digital plan of $34.99 or higher to qualify for a free phone (up to a $100 value), or receive $100 toward the purchase of a more expensive phone with a two-year renewal.

5. Your satisfaction is guaranteed on any equipment you purchase from us. We provide a 15-day satisfaction guarantee on any product you buy from Verizon Wireless. You pay only for the service you use.

Note: Certain conditions and restrictions apply. See store for details. Annual Customer Agreement required. Network claim based on industry reports of carrier-operated covered population, and over 36 million customers. See the Worry-Free Guarantee brochure and our Return/Exchange Policy for details.

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▶ GETTING STARTED

The following shows key components of your wireless phone.

VX6100

Installing the Battery

To install the battery, insert the battery into the opening on the back of the phone. Put the battery cover on the battery and push it slightly upwards.

Removing the Battery

Turn the power off. While pressing the PUSH button on the back of the phone, pull the battery cover downwards and remove it. Then remove the battery by pressing the upper area of it.

Charging the Battery

To use the charger provided with your phone:

Warning! Use only the charger provided with the phone. Using any charger other than the one included with the VX6100 may damage your phone or battery.

1.) Plug the round end of the adapter into the phone's charger jack and the other end into an electrical outlet.

2.) The charge time varies depending upon the battery level. The maximum charge time for a fully discharged battery is 3.5 hours.

▶ POWERING THE PHONE ON AND OFF

■ Powering the Phone On

1.) Install a charged battery or connect the phone to an external power source such as a vehicle power charger or car kit.

2.) Press for a few seconds.

■ Powering the Phone Off

Press and hold until the display turns off.

▶ PLACING AND RECEIVING CALLS

■ Placing a Call

When you make a call, follow these simple steps:

1.) Make sure the phone is turned on. If not, press .

2.) Enter the phone number, with area code (if needed).

3.) Press . If the phone is locked, enter the lock code (The default code is the last 4 digits of your mobile telephone number).

4.) Press to end the call.

■ Receiving Calls

1.) When the phone rings or vibrates press any key except END to answer.

- If you press END or the Side Keys while the phone is ringing, the ringing or vibration is muted for that call and the call will go to voicemail.

2.) Press END or the Side Keys twice to end the call.

▶ PROGRAMMING SPEED DIAL NUMBERS

■ To Set Up Speed Dialing Numbers

1.) Press Left Soft Key **Menu**.

2.) Press 2 abc **Contacts**.

3.) Press 5 jkl **Speed Dials**.

4.) Select the speed dial number from 2 to 99. Select the phone number from your contact list and press OK .

You must have a contact set up in your phonebook to program speed dial numbers.

■ To Use Speed Dialing

1.) Enter a speed dial number from 2 to 99.

2.) Press SEND .

▶ CHANGING YOUR RINGERS AND TONES

■ Selecting a Ringer

1.) Press Left Soft Key **Menu**.

2.) Press 9wxyz **Settings**.

3.) Press 1 **Sounds** and then press 1 **Ringers**.

4.) Select either **Caller ID** / **No Caller ID** / **Restricted Calls** to change the ringer.

5.) Select the desired ringer and press OK .

- Your phone comes with a selection of ring tones. You can also purchase many more ring tones through our Get It Now service.

■ Adjusting Ringer Volume

Press Side Keys up and down.

■ Setting Ringer To Vibrate

1.) Press * for 3 seconds.

2.) To reset, press and hold down * twice.

▶ SETTING UP AND USING VOICEMAIL

■ New Customer

1) Press and hold 1 or dial * 8 tuv 6 mno and press SEND. The phone calls voicemail.

2.) At the recording, press the #

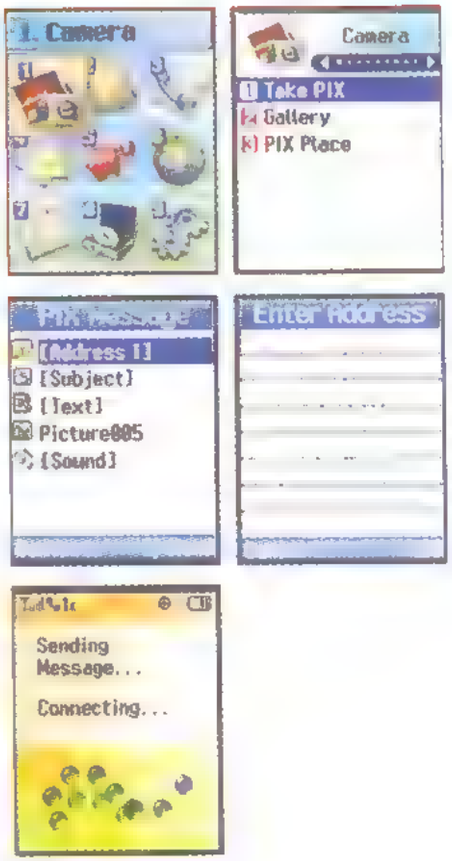
3.) Follow the voice prompts to set up your account.

■ Existing Customer

Press * 8 tuv 6 mno and press SEND.

▶ SNAP IT. SHARE IT

■ Snapping And Sending a Picture



1.) Press [camera] Key to **Take PIX**.
You can also press Key.

2.) Using phone screen as your viewfinder, press OK to snap picture (You'll hear a "shutter" sound and photo will display on screen).

3.) Press OK again to prepare to send. Picture is saved to Gallery.

4.) Press OK to select address and enter a Verizon Wireless phone number or any e-mail address, and press OK. Up to 10 recipients can be added to each picture message

5.) Press Left Soft Key **Send**.

■ Receiving a New PIX Message

All new PIX messages will automatically be delivered to your PIX Inbox and displayed on your phone's screen. If you would like to be prompted to accept or reject new picture messages, follow the steps below.

1.) Press Left Sofr Key **Menu**, and press 4 ghi Message

2.) Using [nav], Select 7 pqrs Msg Settings.

3.) Using [nav], Select 4 ghi PIX-Auto Receive.

4.) Select On/Off using [nav], then press OK.

Replying To a PIX Message

1.) After viewing the picture, press Right Soft Key **Options**.

2.) Select **Send** and press OK.

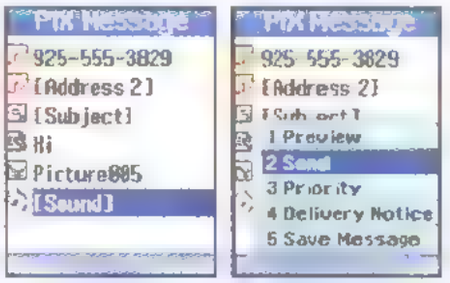
3.) Select Picture using ↕ then press Left Soft Key **Take PIX** to activate the camera.

4.) Follow **Snapping and Sending a Picture** steps 2-5

Picture Messages can only be sent and received when you are in the Verizon Wireless National Enhanced Services Area. Your phone's screen will show a 1x when you are in this area. Usage charges including airtime, plus fee per message sent or received. CDMA picture messaging capable phone and digital service required. Not available everywhere.

▶ STYLE IT

Adding Sound To a Message



1.) Complete **Snapping and Sending a picture** steps 1-4.

2.) Add a Voice Memo or pre-recorded Sound

To add a Voice Memo :

Select **Sound** with ↕ then press Left Soft Key **Record** to record your own message. When finished, press Left Soft Key **Done**. Voice Memo is now saved.

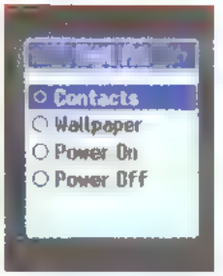
To add a Pre-recorded Sound :

Select **Sound** with ↕ and press OK. Select **Sound** again and press OK.

Select the **Sound** you wish to add with ↕ then press OK.

3.) Press Right Soft Key **Options** and select **Send** with ↕ then press OK.

Creating Picture Caller IDs



1) Press Left Soft Key **Menu** and select **1 Camera**

2.) Press **2 Gallery**.

3) Select your desired picture with ◯ and press Right Soft Key **Options**.

4) Select **Set As** using ◯ then press **OK**

5.) Select **Contacts** and press **OK**, then select name from contact list using ◯ and press **OK**.

You must have a contact set up in your phonebook in order to create Picture Caller IDs

▶ STORE IT

Storing a Picture On Your Phone

1) Snap the photo and select Left Soft Key **Save** The picture is stored in the Gallery

Sending a Message Using a Picture Stored In the Phone's Gallery

1) Press Left Soft Key **Menu** and select **1 Camera**.

2.) Press **2 Gallery**.

3.) Select your desired picture with ◯ and press Right Soft Key **Options**

4.) Select **Send** and press OK.

5.) Press OK to select address and enter a Verizon Wireless phone number or any e-mail address and press OK.
Up to 10 recipients can be added to each picture message.

6.) Press Left Soft Key **Send**.

■ Storing a Photo To the PIX Place

1.) Press Left Soft Key **Menu** and select 1 **Camera**

2.) Press 2abc **Gallery**.

3.) Select your desired picture with ◯ and press Right Soft Key **Options**

4.) Select **To PIX Place** with ◯ and press OK. The picture is sent and stored in your Inbox on Pix Place

■ Accessing the Pix Place.

1.) Type **www.verizonwireless.com/getitnow/pixmessaging** into your computer's internet browser

2.) Click on link to the Online Photo Album, PIX Place

For more information please see the Picture Messaging brochure or visit **http://www.verizonwireless.com/getitnow/pixmessaging**.

▶ USING TXT MESSAGING

■ Sending a New TXT Message

1.) Press ⬭ on navigation key.

2.) Enter 2abc **New TXT Msg**.

3) Select recipient's address and press OK.

4) Enter the message up to 160 characters, and press OK. For text options, press the Left Soft Key ◖ for **T9Word**, **Abc**, **123** , **Symbols** , **Smiley** You can also press *shift to change the case of a letter.

■ Predictive TXT Input

Type text using one keystroke per letter The phone translates keystrokes into common words by using the letters on each key and a compressed database.

For example, follow these steps:

1) Press Right Soft Key ◗ (or Left Soft Key ◖) to change the case to T9Word Mode

2) Press 2abc 2abc 5jkl 5jkl.

3) Press #space to complete the word and add a space.

4.) Press 8tuv 4ghi 3def #space 6mno 3def 3def 4ghi 2abc 3def 1.

5.) The display shows **Call the office**.

Fees apply for text messages/alerts both sent and received.

▶ USING MOBILE WEB 2.0

■ Mobile Web 2.0

Now you can access e-mail, instant messaging, and personalized content on your Verizon Wireless web-enabled device.

■ Start Browser (Menu 6mno, 1, or Web)

1.) A reminder of the charge will appear; press OK **Yes** to launch MiniBrowser, if required.

2.) After a few seconds, you will see the Home Page.

Pressing Web key from standby mode is a hot key to start Browser.

■ Ending the Browser Session

You can end a MiniBrowser session by pressing END.

Mobile Web requires data service and is not available everywhere. Mobile Web text messages alerts fees apply for messages/alerts both sent & received. Airtime charges apply.

GET IT NOW®

Now that you have wireless service, keeping in touch with everyone from virtually anywhere is easy. But your new phone can do a lot more than that. You can communicate with advanced Messaging & Chat capabilities; get News & Info with online access; have Fun & Games anywhere with easy-to-download software; and share images with Flix & Pix.

▶ MESSAGING & CHAT

TXT Messaging is a fun and easy way to keep in touch. You can send and receive text messages right over your phone.

Read and send e-mails from your MSN® Hotmail, and America Online® e-mail accounts

Instant message your friends with MSN® Messenger and Yahoo!® Messenger.

To access your e-mail and IM accounts, launch your phone's Web browser and select the "E-mail" or "Messaging" option. Messaging alerts charged at Calling Plan rates. Not available in all areas.

For how to use these Get It Now services, please visit verizonwireless.com/getitnow

FUN & GAMES

Turn your phone into an arcade with exciting games like Tiger Woods Golf, Everquest®, and Qbert.

Personalize your phone with ring tones. Choose from current hits, pop, hip-hop, and more.

Everything you need to know while you're on the go. Find a great restaurant or the nearest ATM. You can even check if your flight is on time.

Applicable download fees and airtime charges may apply. Applications vary by phone model. Not available in all areas.

All brand and product names not owned by Verizon Wireless are property of their respective owners.

For how to use these Get It Now services, please visit verizonwireless.com/getitnow.

▶ NEWS & INFO

WEB

Your new phone can put a world of information right at your fingertips. Get the latest news, stock quotes, and movie listings. To start browsing, launch your phone's Web browser.

Microbrowser does not provide full Web browsing. Service is not available in all areas.

ALERTS

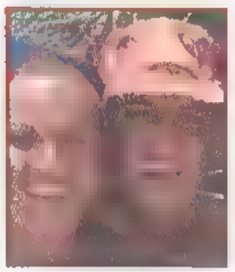
With TXT Alerts, you'll always know what you need to know. Get the final score as soon as the game is over. Get the weather before it starts raining. Go to [illegible]text.com to sign up.

Messages/alerts charged according to your Calling Plan or TXT Messaging Plan rates.
For how to use these Get It Now services, please visit verizonwireless.com/getitnow.

▶ FLIX & PIX

get FLIX™

View live video on your wireless phone with Logitech Mobile Video.



get PIX™

View your favorite digital pictures right on your phone.

get WALLPAPER™

Give your wireless phone a new look with custom designs.

as the game is over. Get the weather before it starts raining. Go to vtext.com to sign up. Messages/alerts charged according to your Calling Plan or TXT Messaging Plan rates. For how to use these Get it Now services, please visit verizonwireless.com/getitnow.

ACCESSORIES

When it comes to keeping in touch, your new phone with Verizon Wireless service is all you'll ever need. Nonetheless, here are some great ways to accessorize your phone

▶ HANDS-FREE VEHICLE KITS AND HEADSETS

Headsets plug directly into your phone and include a microphone and earpiece

▶ VEHICLE POWER CHARGERS AND HOME/OFFICE CHARGERS

Use your car's battery to power your phone. Some home/office chargers can charge two batteries at the same time and offer hands-free ability.

▶ ADDITIONAL BATTERIES

FFor those instances when your first battery runs out and you need additional usage time.

▶ THREE WAYS TO ACCESSORIZE

- VVisit our Communications Stores.
- Go to verizonwireless.com, click on Accessories.
- Try our Accessories Hotline at 1.866.VZ GOT IT

▶ MANAGE YOUR ACCOUNT ONLINE

The key word here is "ease." When you manage your account online, everything you need to do can be done with ease. No more phone calls. No more checks to write. No more waiting for statements.

Check balances. Make payments. Add or remove features. Whatever you want to do, 24 hours a day, 7 days a week — with ease. So register today at verizonwireless.com. It's fast and free.

Not available in all areas.

Verizonwireless.com is open 24 hours a day for customer service, general information, even shopping. But just in case, be sure to keep these numbers handy.

- Customer Service (6am–11pm): *611 SEND
- 24-Hour Technical Support (24 hrs.): *611 SEND
- 411 Connect℠ Directory Assistance: 411 SEND (charges apply)
- Emergency Assistance: 911 SEND

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